**THE QUEEN INN**

**Disability Access Statement**

Down Street

Dummer

Hampshire

RG25 2AD

01256 397367

[**www.thequeeninndummer.com**](http://www.thequeeninndummer.com)

**Welcome**

Just 2 minutes from Junction 7 M3 and only 2 miles from Basingstoke Hatch Warren & Kempshott retail park, this traditional village pub with its large cosy inglenook fire retains its olde world charm with a tripadvisor certificate of excellence.

A warm welcome awaits you………

**On Arriving….**

The pub car park is level and at the front of the building. Should any customer require parking as near to the building as possible for mobility needs, staff will reserve parking with bollards whenever we are asked to.

The main front door is on the parking level. The main door is 80cm wide and 200cm high. On entering the main door into the lobby there is another door at 195cm high with one step of 9cm down to the main pub floor.

There is also another door to the side of the building with no steps, giving level access. This door is 87cm wide and 190cm high.

**Bar and Restaurant Area**

The bar and restaurant area are all on one level and the floor is all carpeted. There is a mix of upholstered fixed bench seating and free moving upholstered wooden chairs. The bar is 110cm high.

Full table service is available throughout.

Due to the age and layout of the eating areas some tables are easier to access than others. Please make staff aware of any needs and we will endeavour to adjust the seating where possible to accommodate your needs as best as we can to maximise your comfort.

Lighting is from spot lights and table lamps; window seats allow for more natural light.

We have both drinks and food menus in printed format and any member of staff will be happy to help with anything you need to know. We also have a large specials board in two areas of the restaurant. Again, any member of staff can help with anything you may need to know.

Please inform a member of staff on arrival of any allergies you may have, and they will discuss with our chefs so they can, where possible, cater as best as we can for your dietary needs.

**Toilets**

Both Gents & Ladies toilets are on the ground floor, however, this is an old c1800 building and the toilets are small and not suitable for wheelchairs.

The door into the ladies is 73cm wide. This opens into a well-lit area that has a sink and mirror. The sink is 87cm high. There are two toilets from this area both have doors 73cm wide. There is unfortunately, due to the age and design of the building, no room for baby changing however there is a baby changing matt in the ladies sink area for customer use if they so wish. Staff are on hand to pass this matt to any male parent/guardian wishing to make use of it.

The gent’s door is 70cm wide opening into a small lobby area that opens into a narrow room with two urinals 60cm high and a sink at 85cm high. From this area there is another door into a single toilet seated at 40cm from the ground.

**Garden Area**

The garden is situated at the back of the main building and can be accessed either via the level path around the side of the building or from inside the pub via double French doors at the back of the bar area. If using the French doors from inside the building after stepping outside there are then two steps up to the patio area. These steps are 14cm and 20cm high each. There is then one step 15cm up to a lawned area. There is one large round table with fixed bench seats on the patio and several wooden fixed seat and table benches on the lawn. There are also parasols available for sun shade at every table.

Full table service is not available in the garden. However, staff are always on hand to help when needed.

**In General….**

We welcome all well-behaved dogs in the garden and have a large water bowl on the patio for them. Staff will refresh this bowl as often as needed and requested. Only assistance dogs are welcome in the bar and restaurant area.

There is free wifi throughout the pub.

There are no charging facilities in the pub for mobility scooters or battery wheelchairs.

The closest A & E dept is 6.8 miles (approx. 15mins) at Basingstoke Hospital, Aldermaston Rd, Basingstoke, RG24 9NA 01256 473202

The nearest chemist is at Sainsbury’s Kempshott, Wallop Drive, RG22 4GW, 2miles (6 mins) 01256 468405